

APPENDIX H

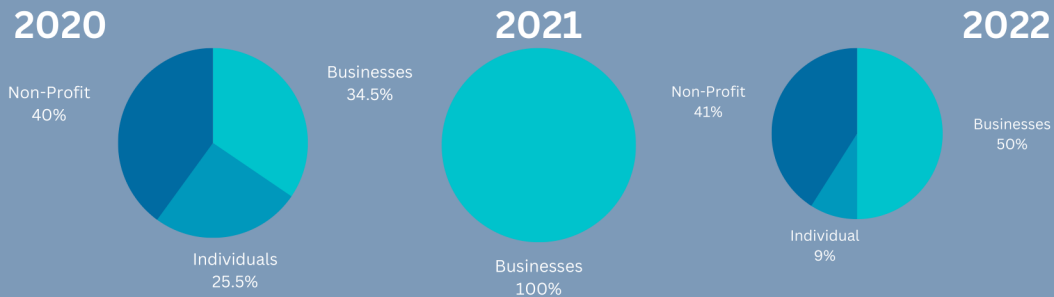
West Lincoln Public Library - Smithville Branch

SMITHVILLE LIBRARY USE 2020 - 2022

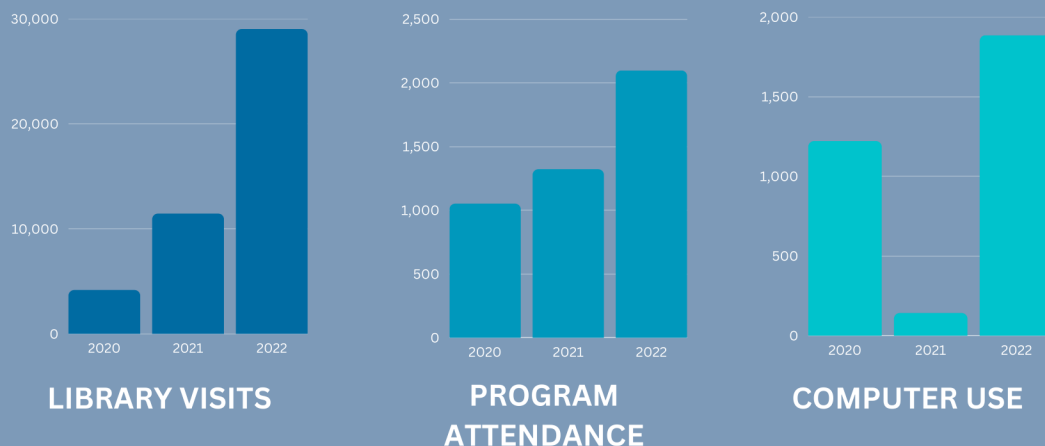
ACTIVE MEMBERS - SMITHVILLE:



GROUPS RENTING SPACE



LIBRARY VISIT, PROGRAM ATTENDANCE AND COMPUTER USE



APPENDIX H

West Lincoln Public Library - Smithville Branch

The Smithville Branch continues to be a community hub where residents can come to socialize, access information, participate in passive or scheduled programs, rent spaces for meetings or events, study alone or in groups, and borrow traditional and non-traditional library materials.

The global pandemic caused by the virus known as Coronavirus-19 forced libraries to pivot programs and services away from in-person. West Lincoln Public Library worked tirelessly to ensure that modified programs and services were available to residents based on the ever-changing provincial mandates. When libraries were closed to the public, we offered curbside pickup of library materials. Child, teen and adult programs were held virtually. Tech help was offered virtually, through email, and over the phone. When restricted access was permitted, residents could visit the library for in-person browsing and computer use, either by appointment or 30-minute drop-in sessions. Virtual programs continued with moderate success.

Over the course of the pandemic, West Lincoln Public Library increased its non-traditional materials collections by purchasing board games, Nintendo Switch Games, walking sticks, ukuleles, 3D-printing pens, mobile hotspots, and passes to Ontario Parks and Niagara Conservation Authority that library members could borrow using their library cards.

The return to "normal" in 2022 saw a dramatic increase in active users, fueled in part by class visits from Cairn Christian School and also from community members registering for new accounts or renewing expired ones.

Welcoming back community groups to our rented spaces, offering in-person programs, putting our furniture back out on the floor and re-opening the library cafe were significant events in 2022. Every day we continue to see more and more old and new community members visit our Smithville Branch and we look forward to continuing to be an essential service.