From:	Toews, David
To:	Brian Treble
Cc:	Dennis Fisher; Jeni Fisher
Subject:	RE: SMITHVILLE Rd/Townline Rd/Regional Rd 14.
Date:	February-01-21 11:04:10 AM

Hi Brian,

For emergency purposes, one road name is the best option. The Region can only send one name to Bell for each road segment.

Bell doesn't know that 1 Smithville Road is next door to 3 Townline Road (I know those aren't real addresses, this is just an example) - they can't know because we can't tell them that the road is both Smithville Road and Townline Road at the same time. It is likely that one of the addresses will not get proper service when they call 9-1-1, which is unacceptable.

This type of error is unavoidable if homes on the same road segment refer to themselves by different road names. We do our best by reporting the road names to Bell according to the majority of reported addresses along each segment. But make no mistake, errors still exist for some residents in all of these cases - the number of errors is minimized, not eliminated.

My recommendation is to avoid as many opportunities for confusion as possible by standardizing all addresses along each road segment to a single road name.

Thanks,

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